

**PROCHEM TRAINING ACADEMY  
CLEANING INDUSTRY APPROVED  
CARPET CLEANING and STAIN TREATMENTS**

**TEST YOUR KNOWLEDGE**

Here are the answers to the Prochem carpet cleaning test: **“Test Your Knowledge”**.

If you are still unclear about some of the questions, you will find all the explanations in your Training Manual.

1. Preventive = up to 25%  
Corrective = 25% - 50%  
Salvage = over 50%
2. a) Primary    b) Secondary
3. Woven
4. No
5. Lignin in jute
6. 1 – Wool, 2 – Nylon, 3 – Acrylic, 4 – Polypropylene
7. Acidity and alkalinity
8. Alkaline 10.5    Acidic 4
9. a)
10. Natural fibres will ash. Synthetic fibres will fuse/harden.
11. c) and d).
12. c)
13. b)
14. c)
15. a) and c)
16. d)
17. a)
18. c) and d) if visible.
19. d)
20. a)
21. c) d) and e) mixed as per label instructions.

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- 22. False
- 23. Patterned
- 24. a) and d)
- 25. c)
- 26. e) or f)
- 27. False

We hope you enjoyed your Carpet Cleaning Course.  
If you are beginning to feel confident about Carpet Cleaning, why not add Upholstery Cleaning or Hard Floor Maintenance to the services you offer to your clients?  
Courses are run every other month at the Prochem Training Academy in Chessington. Please consult the training pages on the Prochem web site for more information and dates: <http://www.prochem.co.uk/training.htm> or call 020 8974 1515.

And don't forget to keep up with the latest news from Prochem by visiting [www.prochemcleaningnews.com](http://www.prochemcleaningnews.com)

Finally, if you need any cleaning advice or any information about Prochem chemicals, machines or equipment, please click on "Enquiries" on the Prochem web site - <http://www.prochem.co.uk/contacts.htm> - and you will be taken to links to all the different departments that will be able to assist you.  
Or call 020 8974 1515

We look forward to seeing you again at Prochem.

## PROCHEM TRAINING ACADEMY

### UPHOLSTERY QUESTIONS - TEST YOUR KNOWLEDGE

Here are the answers to the Prochem upholstery cleaning test: "Test Your Knowledge".

If you are still unclear about some of the questions, you will find all the explanations in your Upholstery Training Manual.

1. C. Use cling film or a towel to cover the wood
2. D. Ensure adequate ventilation / use correct PPE
3. D. Uneven drying
4. B. Take photo and carry on as planned
5. C. Cotton & viscose/rayon
6. A. Cotton (All the others are fabric styles)
7. C. Dry solvents
8. D. Cotton (Use Tensile Strength Test)
9. B. Acidic products and excessive agitation
10. A. Reset the pile direction with a soft brush
11. A. A transfer of colour through friction
12. A. 2
13. D. Viscose/Rayon (Use the Tensile Strength Test and dry cleaning is advised)
14. C. Pigmented (Painted)
15. A. Cotton pile velvet and D. Viscose pile velvet
16. B. Decorative trim on upholstery
17. B. Up to 5%
18. A. Needle punch and D. Flotex
19. B. Acidic
20. C. The cushions

We hope you enjoyed your Upholstery Cleaning Course.

If you are beginning to feel confident about Upholstery Cleaning, why not add Hard Floor Maintenance or Advanced Stain Removal to the services you offer to your clients?

Courses are run every other month at the Prochem Training Academy in Chessington.

Please consult the training pages on the Prochem web site for more information and dates:-

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