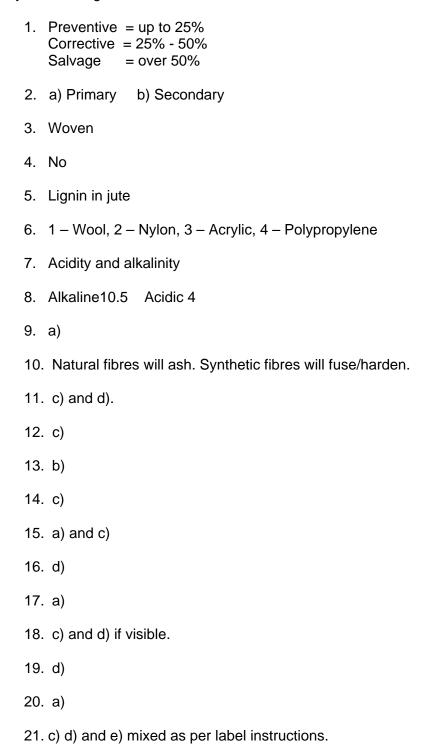
# PROCHEM TRAINING ACADEMY CLEANING INDUSTRY APPROVED CARPET CLEANING and STAIN TREATMENTS

### **TEST YOUR KNOWLEDGE**

Here are the answers to the Prochem carpet cleaning test: "Test Your Knowledge".

If you are still unclear about some of the questions, you will find all the explanations in your Training Manual.



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- 22. False
- 23. Patterned
- 24. a) and d)
- 25. c)
- 26. e) or f)
- 27. False

We hope you enjoyed your Carpet Cleaning Course.

If you are beginning to feel confident about Carpet Cleaning, why not add Upholstery Cleaning or Hard Floor Maintenance to the services you offer to your clients? Courses are run every other month at the Prochem Training Academy in Chessington. Please consult the training pages on the Prochem web site for more information and dates: <a href="http://www.prochem.co.uk/training.htm">http://www.prochem.co.uk/training.htm</a> or call 020 8974 1515.

And don't forget to keep up with the latest news from Prochem by visiting www.prochemcleaningnews.com

Finally, if you need any cleaning advice or any information about Prochem chemicals, machines or equipment, please click on "Enquiries" on the Prochem web site - <a href="http://www.prochem.co.uk/contacts.htm">http://www.prochem.co.uk/contacts.htm</a> - and you will be taken to links to all the different departments that will be able to assist you. Or call 020 8974 1515

We look forward to seeing you again at Prochem.



## PROCHEM TRAINING ACADEMY

### **UPHOLSTERY QUESTIONS - TEST YOUR KNOWLEDGE**

Here are the answers to the Prochem upholstery cleaning test: "Test Your Knowledge".

If you are still unclear about some of the questions, you will find all the explanations in your Upholstery Training Manual.

- 1. C. Use cling film or a towel to cover the wood
- 2. D. Ensure adequate ventilation / use correct PPE
- 3. D. Uneven drying
- 4. B. Take photo and carry on as planned
- 5. C. Cotton & viscose/rayon
- 6. A. Cotton (All the others are fabric styles)
- 7. C. Dry solvents
- 8. D. Cotton (Use Tensile Strength Test)
- 9. B. Acidic products and excessive agitation
- 10. A. Reset the pile direction with a soft brush
- 11. A. A transfer of colour through friction
- 12 A 2
- 13. D. Viscose/Rayon (Use the Tensile Strength Test and dry cleaning is advised)
- 14. C. Pigmented (Painted)
- 15. A. Cotton pile velvet and D. Viscose pile velvet
- 16. B. Decorative trim on upholstery
- 17. B. Up to 5%
- 18. A. Needle punch and D. Flotex
- 19. B. Acidic
- 20. C. The cushions

We hope you enjoyed your Upholstery Cleaning Course.

If you are beginning to feel confident about Upholstery Cleaning, why not add Hard Floor Maintenance or Advanced Stain Removal to the services you offer to your clients? Courses are run every other month at the Prochem Training Academy in Chessington. Please consult the training pages on the Prochem web site for more information and dates: <a href="https://www.prochem.co.uk/training.htm">https://www.prochem.co.uk/training.htm</a> or call 020 8974 1515.

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