



Expert training to suit your needs

With over 45 years of experience in running professionally recognised courses, our training programme covers all of today's key floor and fabric cleaning disciplines and more, giving you the skills you need to maximise your performance and drive your business forward.

Clear and practical, each course includes face-to-face instruction and step-by-step demonstrations by dedicated Prochem trainers so you gain the knowledge and confidence to clean to the highest professional standards. With each course, you will receive a comprehensive reference manual to help you put all that you have learnt into practice.

Course Booking Information

All training courses include coffee, lunch, tea, a comprehensive reference manual and training certificate. The numbers on each course are restricted.

All courses must be paid for at the time of booking, either online at www.prochem.co.uk or contact our Sales Department on 020 8974 1515, to pay by Maestro, Visa, Mastercard, etc. We regret that an administration charge of £20 will be applied in respect of cancellations made less than seven days prior to the date of the course, non-attendance and change of course date. Lunch will be provided on all courses, with a vegetarian option and some special dietary requirements available (please ask at time of booking). Please ensure you inform us if you have any food allergies.

Reservations will be confirmed by letter and/or email and will include course timings. For up-to-date details of course content, scheduled dates and travel directions, visit our website at www.prochem.co.uk or contact our Sales Department on 020 8974 1515.

All prices are per person and exclusive of VAT. Please visit our website for dates, more information and frequently answered questions.

COVID-19 UPDATE

Classroom courses will have reduced delegate numbers of 12 maximum per course. Control measures and hygiene procedures, including 2m social distancing and face masks to be worn when not seated. Check-in with the NHS Covid-19 app. C1 and U1 courses are available to book as **ON-LINE ZOOM COURSES** Dates for on-line Zoom courses are shown highlighted in orange. C2 dates asterisked * are second classroom day only.

Training Course Dates 2021: Chessington & ZOOM ON-LINE Please visit our website or call 020 8974 1515 for latest availability.

CODE	COURSE TYPE	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
C2	2 DAY CARPET CLEANING			16*	1*/20/22		22/24	28*		8*		10*	
C1	1 DAY CARPET CLEANING	25/29	16/25	23/26	12	10/18	4/8	5/20	23	3/7	5/6	9/12	7/8
U1	1 DAY UPHOLSTERY CLEANING		9/17	25	14	20/25	21	22/23	24	15/21	22	17/25	9
HF1	1 DAY HARD FLOOR CLEANING			30	27		15	27		14		16	
SR1	1 DAY STAIN REMOVAL COURSE				29			15			12		
WS1	1 DAY WOOLSAFE FIBRE CARE*							29			14		

*Visit our website for more information about this specialised course and the competence and experience required.

2-Day Carpet Cleaning

Aimed at cleaning newcomers as well as those wishing to improve their skills or set up their own cleaning business, this superb in-depth course incorporates all the theoretical and practical elements of our 1-day course on the first day, plus – advanced dye techniques, rug identification and cleaning advice, on-site surveying (practical), advanced stain removal methods, timing/pricing and insurance advice on the second day. The two days can be attended consecutively or at separate times, but it is mandatory to attend the first day or a C1 in order to attend the second day.

Code TRA-C2



CONTENTS INCLUDE:

Carpet conditions

- Soil levels
- Wear and fixings
- Soil types

Carpet cleaning methods

- Dry cleaning
- Low moisture methods
- Hot water soil extraction
- Combination cleaning

Carpet construction

- How to identify tufted or woven
- Carpet backings and related risks

Fibre identification

- Natural or synthetic and related problems
- Burn/fibre test

Chemistry of cleaning

- pH scale
- Correct use of products
- Dye bleed test

Stain removal

- How to test for solvent or water soluble stains
- Application techniques
- A-Z spotting guide

Special treatments

- Presprays/pre-treatments
- Extraction detergents/rinses
- Deodorisers
- Protectors
- Defoamer

How to carry out a professional inspection

- On-site survey
 - Timing and pricing for profit
- Rug cleaning**

1-Day Carpet Cleaning

A comprehensive course for carpet cleaners, contract businesses and public sector operatives. This instructive and information-packed day covers carpet construction, fibre identification, approved cleaning methods, stain removal, protective treatments and much more.

Code TRA-C1



CONTENTS INCLUDE:

Carpet conditions

- Soil levels
- Wear and fixings
- Soil types

Carpet cleaning methods

- Dry cleaning
- Low moisture methods
- Hot water soil extraction
- Combination cleaning

Carpet construction

- How to identify tufted or woven
- Carpet backings and related risks

Fibre identification

- Natural or synthetic and related problems
- Burn/fibre test

Chemistry of cleaning

- pH scale
- Correct use of products
- Dye bleed test

Introduction to stain removal

- How to test for solvent or water soluble stains
- Application techniques
- A - Z spotting guide

Special treatments

- Presprays/pre-treatments
- Extraction detergents/rinses
- Deodorisers
- Protectors
- Defoamer

1-Day Upholstery Cleaning

A comprehensive 1-day course designed for professional and contract cleaners in the domestic and commercial cleaning market. Covering all types of fabric cleaning, this valuable course examines everything from inspecting and testing to wet and dry solvent cleaning of upholstery, leather and fine textiles.

Code TRA-U1



CONTENTS INCLUDE:

Upholstery conditions

- Soil levels
- Wear and fading
- Soil types

Upholstery cleaning methods

- Low moisture
- Dry solvent cleaning
- Wet cleaning
- Leather cleaning

Fibre identification

- Natural or synthetic
- Tensile strength test
- Burn test

Fabric types & reaction to cleaning

- Flat weave
- Velvets
- Tapestry
- Cotton prints

Professional survey check & tests for

- Dye bleed
- Wet or dry solvent cleaning
- Shrinkage
- Soiling
- Distortion
- Fillings
- Swealing

Chemistry of cleaning

- pH scale
- Correct use of products

Stain removal & special treatments

- Water or solvent soluble stains
- Deodorisers
- Fabric protectors

Furniture classification chart for timing and pricing

1-Day Hard Floor Cleaning & Maintenance

Get to grips with identifying and maintaining a wide range of floor surfaces. Features practical demonstrations in Prochem's custom-built training area and is ideal for professional cleaners, contract cleaners and hospital and local authority staff.

Code TRA-HF1



CONTENTS INCLUDE:

Cleaning systems for

- Initial treatments including wood sanding, stripping, sealing
- Regular maintenance
- Periodic treatments

Recognition of flooring types

- Vinyl
- Quarry tile
- Linoleum
- Rubber
- Marble
- Safety flooring
- Granite
- Concrete
- Terrazzo
- Cork
- Wood
- Ceramic tile
- Porcelain

- Laminate
- Terracotta
- Limestone
- Slate
- Epoxy resin

Cleaning tasks

- Mopping techniques
- Spray cleaning
- Scrub cleaning
- Burnishing
- Floor stripping

Correct use of

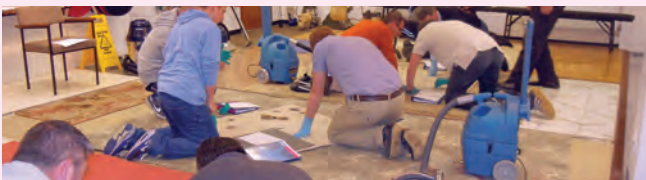
- Detergents
- Polishes
- Seals
- Maintainers
- Machines
- Pads and brushes

Quick reference guide to faults & cures

1-Day Stain Removal Course

This is an advanced course* for those wishing to improve their skills in stain removal and who have already taken a 1-day carpet cleaning course and have a clear understanding of the chemistry of cleaning. An in-depth course, it incorporates a comprehensive overview of all the available stain removal products with hands-on practice in the correct application of these products. There will be brief revision of fibre identification and carpet and fabric construction and further guidance on sanitising, odour control and protector treatments for both carpets and upholstery fabrics.* Previous attendance at a Prochem carpet cleaning course is mandatory.

Code TRA-SR1



CONTENTS INCLUDE:

Identification of stains

- Their origin and how they affect different types of fibres and construction.
- Asking the right questions.
- Assessing the extent of damage and likelihood of removal.
- Water soluble stains.
- Solvent soluble stains.
- Dye stains etc.

Chemistry of cleaning

- Understanding the importance of pH in stain removal.
- Testing the stain.

Stain removal kit

- Products, equipment and machines.

Comprehensive stain removal guide

- Hands-on practice.

Application techniques

- Basic application tips
- Advanced methods for difficult stains.

Further treatments

- Odour control
- Sanitising
- Protectors