

## **PROCHEM WEEE OBLIGATIONS CUSTOMER STATEMENT**

Prochem Europe Ltd. is registered with a Compliance Scheme in accordance with the requirements of the Waste Electrical and Electronic Equipment (WEEE) Regulations 2006. Our Producer Registration Number is WEE/AJ0044SY

As part of the fulfilment of our WEEE obligations, Prochem Europe Ltd is offering a free take back service for Waste Electrical Equipment/Machines which meet one or more of the following criteria:

- 1) **Like-for-Like Replacement (of historic WEEE)** – Any old electrical equipment or machine (WEEE) which is being replaced by new electrical equipment/machine purchased from Prochem Europe Ltd.  
The new electrical equipment/machine must be of an equivalent type, or be fulfilling the same function as that of the old electrical equipment/machine.  
The old electrical equipment/machine for disposal must have been purchased before the 13<sup>th</sup> August 2005 (proof of purchase and serial number check will be required).
- 2) **Prochem-branded New WEEE** – Any Prochem-branded electrical equipment/machine that was supplied by Prochem Europe Ltd. on or after 13<sup>th</sup> August 2005 (proof of purchase and serial number check will be required).
- 3) **Non-Prochem-branded New WEEE** - Some non-Prochem-branded electrical equipment/machines that were supplied by Prochem Europe Ltd. on or after 13<sup>th</sup> August 2005 (proof of purchase and serial number check will be required).  
**IMPORTANT NOTE** – Not all non-Prochem electrical equipment/machines supplied by Prochem Europe Ltd. are eligible for Prochems WEEE Service. Please contact us to check eligibility.

If none of the above criteria are met then Prochem is unable to offer our free WEEE take back Service for the treatment of the electrical equipment/machine (although we may be able to offer advice).

Please Note: Prochem Truckmounts and separately supplied machine accessories are not considered WEEE and the end-user is responsible for the disposal of these (in accordance with The Duty of Care).

Should you wish to make use of our WEEE service then please contact our Sales Department on 0208 974 1515.

Treatment of WEEE is subject to our Terms & Conditions.

### **TERMS AND CONDITIONS OF THE WEEE SERVICE**

- It is the responsibility of the owner of the WEEE item to contact Prochem Europe for onward processing.
- The treatment of electrical equipment/machines is at the discretion of Prochem Europe Ltd.
- WEEE & Machines offered for Collection and Treatment must meet the Terms and Conditions of our WEEE Treatment provider.
- All WEEE offered for this service must be in a safe, hygienic, and fit state, for collection and treatment.
- Photographic evidence of WEEE for treatment will be required.
- WEEE must not be sent or returned direct to Prochem Europe without prior notice.
- Prochem Europe Ltd. excludes liability to the applicant for any loss or damage suffered or incurred by the applicant in the use of this service.
- The applicant accepts liability for any costs incurred by Prochem Europe Ltd. which are as a result of failure by the applicant to comply with the requirements of this service.
- In the event of misuse of the service or a breach of the Terms & Conditions, Prochem Europe Ltd. reserves the right to refuse an applicants WEEE Service request.