BY APPOINTMENT TO
HIS MAJESTY THE KING
SUPPLIER OF CARPET CLEANING PRODUCTS
PROCHEM EUROPE LIMITED
CHESSINGTON SURREY

PROCHEM

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Quality Policy Statement

Prochem Europe Ltd is a quality conscious organisation and as such we acknowledge the potential impact that the quality of our operations, products and services may have on our customers.

This policy has been established by top management who fully support its implementation. Senior management are responsible for ensuring that it is communicated, understood, implemented and maintained at all levels within the organisation.

We are committed to the maintenance and enhancement of our quality management through the continual improvement of our management systems. This has been facilitated through the setting of quality objectives based on our significant quality aspects. These objectives will be documented, allocated targets and programmes and be periodically monitored and reviewed. The results of which are communicated throughout the organisation and available to interested parties where appropriate.

As an organisation, we are committed to ensuring that we:

- Comply with all compliance obligations; including codes of practice and guidance produced by regulatory bodies and specific standards, relating to our quality aspects.
- Provide all employees with the necessary resources, equipment, information, instruction and training to fulfil the requirements of this policy, commensurate with their role.
- Maintain a formal Quality Management System (QMS) that complies with the requirements of BS EN ISO 9001:2015, as defined within the scope of our QMS.
- Strive to integrate quality best practice into our business operations.

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to our quality objectives.

This policy will be reviewed annually by senior management and when deemed necessary will be amended and re-issued. Previous versions will be archived and are available upon request.

This policy statement is displayed on site. It is publicly available upon reasonable request by any interested party.

Signed: _____

A V Tilley
Managing Director on behalf of **Prochem Europe Ltd**

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