

**Prochem Europe, a Corporate Member of the NCCA is proud to announce that it is now an appointed location for the membership examination of the National Carpet Cleaners Association – NCCA.**

**Attend Prochem's industry recognised Carpet & Upholstery courses to be eligible to take the exam to join the NCCA with us! This can save you additional time, travel and expense.**

## **DO YOU WANT TO BE A MEMBER OF THE NCCA?**

### **WHAT IS THE NCCA ?**

The National Carpet Cleaners Association is the only nationally recognised trade association dedicated to the cleaning of carpets, hard flooring and soft furnishings. The NCCA membership comprises fully insured companies and professionally trained technicians that follow a Code of Practice and are recommended for a full range of services related to the carpet and upholstery cleaning industry.

The principal objective of the NCCA is the establishment and maintenance of minimum standards within the carpet and upholstery cleaning industry, with the dual aim of safeguarding the reputation of the industry and protecting its customers, whether in the domestic or commercial sphere.

#### **Mission Statement**

*To promote best practice among members in the delivery of high-quality carpet, upholstery and floor care services, safeguarding customers' interests and upholding the NCCA's professional reputation.*

### **WHAT ARE SOME OF THE BENEFITS OF JOINING NCCA ?**

Successful applicants will be able to:

- Use a specific NCCA logo in marketing etc.
- Receive the association monthly magazine, "Newslink",
- Receive preferential rates for forthcoming trade shows, training seminars, dedicated NCCA events, factory tours etc.
- Access technical information and business advice and legal help schemes.

For further information, please visit [www.prochem.co.uk](http://www.prochem.co.uk) – Training - Other Training Links

## **TAKING THE NCCA MEMBERSHIP EXAMINATION AT PROCHEM**

Prochem has been supportive of the NCCA since the latter's inception and through exchanges of information, especially in respect of training and technical matters, have worked together closely over the years. The NCCA has appointed Prochem's Training Academy as a test location.

Candidates wishing to take the exam and join the NCCA will have to attend either the Prochem C1 or C2 (Carpet) courses **as well as** the U1 (Upholstery) course. This may be achieved by attending both courses consecutively or separately. If attended separately, however, no more than six months may elapse between courses, otherwise re-attendance will be required (by the NCCA rules). This will be checked and confirmed before payment for the examination is taken.

However, it is advised that to enhance a successful exam outcome, minimal time is left between courses.

**The examination will be held following the end of a Prochem U1 course, only.**

The examination is multiple-choice and covers carpet, upholstery and basic stain removal questions.

The examination will start at 17.00 following the U1 course, under exam conditions.

The examination has a time limit of 60 minutes.

The cost of taking the examination is £30 (including VAT) and should be arranged and paid when booking the training course(s). A confirmation letter and Study Guide will then be sent to you.

The examination paper will be sent securely to the NCCA for marking and candidates will be advised directly by the NCCA if successful.

An examination pass to the NCCA's standard will allow the candidate to apply for membership of the Association.

NB: Once the examination has been taken, ALL contact on NCCA matters will be between the candidate and the NCCA. Prochem reserve the right to advise against or refuse exam taking, if they feel it is against NCCA policy.

For more information visit [www.ncca.co.uk/training.php](http://www.ncca.co.uk/training.php)